END USER LICENSE AGREEMENT FOR SIMPLIFIED NUTRITION ONLINE (SNO), AN INTERNET APPLICATION SERVICE PROVIDER OPERATED BY SIMPLIFIED SOFTWARE DEVELOPMENT, L.L.C. IMPORTANT-READ CAREFULLY. ACCEPTING THIS AGREEMENT YOU HEREBY AGREE TO BE BE BOUND BY THE TERMS OF THIS AND ANY RELATED AGREEMENTS: This End-User License Agreement ("EULA") is a legal agreement between you (either an individual person or a single legal entity, who will be referred to in this EULA as "You") and Simplified Software Development, L.L.C. (SSD) for the Internet based Application Service Provider ("ASP") Subscription Product (SP) known as "Simplified Nutrition Online or SNO". This EULA, including, any associated media, printed materials and/or electronic documentation; Subscription Product also includes any Application updates, add-on components, web services and/or supplements of Simplified Nutrition ONLINE (SNO) that may be provided to You or make available to You after the date You obtain Your initial license to access the ASP to the extent that such items are not accompanied by a separate license agreement or terms of use. By accessing, copying, downloading or otherwise using the Subcription Product, You agree to be bound by the terms of this EULA. If You do not agree to the terms of this EULA, do not access or use the ASP.

This agreement ("**Agreement**") is entered into as of the first time you attempt to gain access to Simplified Nutrition Online by and between you (hereafter "Customer"), and Simplified Software Development, L.L.C., a Florida Limited Liability Company located at 2656 West Lake Road; Palm Harbor, Florida 34684 ("**ASP Provider"**).

## **RECITALS**

- A. **SSD** maintains sites on the Internet at <a href="http://www.SSDLLC.com">http://www.SSDLLC.com</a> ("the **SNO** site"), and owns, co-owns or manages related Web sites worldwide (collectively, the "**Simplified Nutrition Online**") which, among other things, allow its users to access and manage patient, diet, nutrition and other health care related information via the Internet.
- B. **SSD** also maintains and/or manages certain Webpages which may be delivered to users worldwide via email, desktop "channels" or Internet "push" technologies (collectively, "Broadcast Pages") which may incorporate content supplied to **SSD** by third parties for the purpose of providing value to **SNO** users and providing access to the content, products and/or services of such third parties as incorporated in **Simplified Nutrition Online**.
- C. Customer has had an opportunity to review services and features of Simplified Nutrition Online, an wishes to utilize the Subcription Product on an on-going contractual basis.
- D. **SSD** and **Customer** believe it to be in their best interests to provide in writing the terms of their agreement in regard to the terms the parties relative rights and

obligations with regard to the of the usage of the **Simplified Nutrition Online** (SNO).

NOW, THEREFORE, in consideration of the mutual promises made herein, and for other good and valuable consideration, the sufficiency of which is hereby acknowledged, it is agreed as follows:

## LICENSE TO USE ASP

The **Simplified Nutrition ONLINE** (SNO)Subscription Product is protected by intellectual property laws and treaties. **The Subcription Product** is licensed, not sold.

- 1. **GRANT OF LICENSE**. This Section of the EULA describes Your general rights to access the **ASP** and use the **Subscription Product**. The license rights described in this Section are subject to all other terms and conditions of this EULA.
  - a. General License Grant to Access and Use ASP. You may access and use the Simplified Nutrition ONLINE (SNO) ASP at Your Customer Facilities using computer, private network device, workstation, terminal, or other digital electronic or analog device ("Device"). You will be designated a User Name and Password to ensure secure access to the ASP. A license for the ASP may not be shared with unlicensed facilities. Customer shall be billed on a registered patient per day basis, as more fully set forth in the ASP License executed by you, Exhibit "A", attached heretoand incorporated herein by reference.
    - i. **Retention of Ownership of Data.** At all times You will retain ownership of the data entered into the **ASP**. Upon written or electronic request, **SSD** will provide the Data entered by You in a comma separated value formatted file and transport the same via mail or delivery service upon the remittance of the costs associated with the retrieval and transmittal (via media) of said data within thirty (30) days of the receipt of the request. Notwithstanding the foregoing, You consent to allow **SSD** to monitor data on an aggregate basis for the purposes of compiling statistical analysis and other similar analytical tools. No Personal Health Information shall be utilized in a form identifiable to You or any individual residents entered into the **ASP**.
    - ii. **Copy Protection**. The **ASP** may include copy protection technology to prevent the unauthorized copying of **the Subcription Product** or may require original media for use of the ASP on the Device. It is illegal to make unauthorized copies of **the Subcription Product** or to circumvent any copy protection technology included by the **ASP**.
    - iii. Limitations on Reverse Engineering, Decompilation, and Disassembly. You may not reverse engineer, decompile, or disassemble the Subscription **Product** or any of its components or associated software, except and only

- to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.
- iv. **Separation of Component Parts**. The **Subscription Product** is licensed as a single product. Its component parts may not be separated for use by more than one Customer Entity unless expressly permitted by this EULA.
- v. **Trademarks**. This EULA does not grant You any rights in connection with any trademarks or service marks of Simplified Software Development, L.L.C..
- vi. **No rental, leasing or commercial hosting**. You may not rent, lease, lend or provide the **Subscription Product** to third parties through the **ASP**.
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  - i. Subscription Based ASP Services. A list of Subscription Products add on services and features, along with associated subscription fees are set forth on Exhibit "B". All Subscription Products, installation based components or any upgrades or new versions of the Subscription Products during the term of Your subscription shall be considered part of the Subscription Product and subject to all of the terms and conditions of this EULA unless otherwise indicated in any license agreement that accompanies such upgrade or new version.
- c. **Support Services**. Simplified Software Development, L.L.C. may provide You with support services related to the **Subscription Product** ("Support Services").

Use of Support Services is governed by the Simplified Software Development, L.L.C. policies and programs described in the user manual, in "online" documentation, or in other Simplified Software Development, L.L.C.-provided materials. Any supplemental software code provided to You as part of the Support Services are considered part of the Subscription Product and are subject to the terms and conditions of this EULA. You acknowledge and agree that Simplified Software Development, L.L.C. may use technical information You provide to Simplified Software Development, L.L.C. as part of the Support Services for its business purposes, including for product support and development. Simplified Software Development, L.L.C. will not utilize such technical information in a form that personally identifies You or Your clients.

- d. Additional License Grant for Media Elements. The Subscription Product may include certain photographs, clip art, animations, sounds, music and video clips (together "Media Elements"). If so, the following terms describe Your rights to the Media Elements:
  - i. Except as specified in the next Section, You may use, copy and modify the Media Elements and distribute copies of the Media Elements, along with Your modifications, as part of Your **Subscription Product** license and service(s), including Your work product.
  - ii. You are **not licensed** to do any of the following:
    - (1) You may not sell, license or distribute copies of the Media Elements on a stand-alone basis or as part of any collection, product or service where the primary value of the product or service are the Media Elements or are affected by those elements.
    - (2) You may not use or distribute any of the Media Elements that include representations of identifiable individuals, governments, logos, initials, emblems, trademarks, or entities for any commercial purposes or to express or imply any endorsement or association with any product, service, entity, or activity.
    - (3) You may not create obscene or scandalous works, as defined by federal law at the time the work is created, using the Media Elements.
    - (4) You must indemnify, hold harmless, and defend Simplified Software Development, L.L.C. from and against any claims or lawsuits, including attorneys' fees, that arise from or result from the use or distribution of Media Elements as modified by You.
    - (5) You must include a valid Simplified Software Development, L.L.C. copyright notice on Your products and services that include copies of the Media Elements.
    - (6) You may not permit third parties to distribute copies of the Media Elements except as part of Your product or service.

- (7) You may not distribute to third parties with the intent to reverse engineer, decompile, or disassemble the **Subscription Product**.
- e. **Reservation of Rights**. All rights not expressly granted are reserved by **SSD**.
- 2. <u>LICENSE FEES</u>. As partial consideration for the granting of this License to Customer access and utilize the <u>Simplified Nutrition ONLINE</u> (SNO) <u>Subscription Product</u>, Customer agrees to pay to <u>SSD</u> according to the License Fee Schedule, attached to the ASP License as Exhibit "A", and incorporated herein by reference. The License Fees promulgated on the License Fee Schedule may be modified from time to time as described in Exhibit A to the ASP License Agreement.
  - a. <u>Payment of License Fees</u>. Customer shall pay to **SSD** all accrued License Fees for use of the **Simplified Nutrition ONLINE** (**SNO**) **Subscription Product** on a monthly basis as outlined in the ASP License Agreement.
  - b. <u>Non-Payment of License Fees</u>. Failure to pay the License Fees due hereunder is a breach of this Agreement, and upon a breach by the Customer, **SSD** shall be entitled to any and all remedies which are available to it by law, including but not limited to suspending or terminating Customer's License to use the **Simplified Nutrition ONLINE (SNO) Subscription Product**.
- 3. <u>TERM</u>. The term of this Agreement will begins on the date You first log on to the **Simplified Nutrition ONLINE (SNO) ASP** and will end at the date specified in your ASP License Agreement. This Agreement will automatically renew for additional terms of one year, unless either party notifies the other in writing at least sixty (60) days prior to automatic renewal that it does not wish to renew this Agreement.
- 4. <u>TERMINATION</u>. Either party may terminate this Agreement if the other party materially breaches its obligations hereunder and such breach remains uncured for thirty (30) days following the written notice to the breaching party of the breach. Without prejudice to any other rights, Simplified Software Development, L.L.C. may terminate this EULA if You fail to comply with the terms and conditions of this EULA. In such event, You must destroy all copies of files and printed materials obtained through the use of the **Subscription Product** and all of its component parts.
- 5. <u>INTELLECTUAL PROPERTY RIGHTS</u>. All title and intellectual property rights in and to the **Subscription Product** (including but not limited to any images, photographs, animations, video, audio, music, text, and "applets" incorporated into the **Subscription Product**), the accompanying printed materials, and any copies of the **Subscription Product** are owned by Simplified Software Development, L.L.C.. All title and intellectual property rights in and to the content that is not contained in the **Subscription Product**, but may be accessed through use of the **ASP**, is the property of the respective content owners and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants You no rights to use such content. If this **Subscription**

**Product** contains documentation that is provided only in electronic form, you may print copies for each facility of such electronic documentation. You may not copy the printed materials provided by **SSD** without prior written permission.

- 6. **EXPORT RESTRICTIONS.** You acknowledge that the **ASP** is of U.S. origin. You agree to comply with all applicable international and national laws that apply to the ASP, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.
- 7. **LIMITED WARRANTY**. Simplified Software Development, L.L.C. warrants that the Subscription Product will perform substantially in accordance with the accompanying materials during the term of this EULA; except for occasional service disruptions which may occur from time to time due to scheduled maintenance, Acts of God, or other unforeseen events beyond the control of the contracting parties. If an implied warranty or condition is created by your state/jurisdiction and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY. AS TO ANY DEFECTS DISCOVERED AFTER THE EXPIRATION OF THIS EULA, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. states/jurisdictions do not allow limitations on how long an implied warranty or condition lasts, so the above limitation may not apply to you. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES. Your exclusive remedy for any breach of this Limited Warranty is as set forth below. Except for any refund elected by Simplified Software Development, L.L.C., YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES, if the Subscription Product does not meet Simplified Software Development, L.L.C. 's Limited Warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms of Section 9 below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this Limited Warranty. Some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights. You may have others which vary from state/jurisdiction to state/jurisdiction. YOUR EXCLUSIVE REMEDY. Simplified Software Development, L.L.C. 's, and its suppliers', entire liability and your exclusive remedy shall be, at Simplified Software Development, L.L.C. 's option from time to time exercised subject to applicable law, (a) return of the price paid (if any) for the Subscription Product, or (b) repair of the Subscription Product, or Subscription Product component that does not meet this Limited Warranty and that is identified to Simplified Software Development, L.L.C. with proof of proper licensure. You will receive the remedy elected by Simplified Software Development, L.L.C. without charge, except that you are responsible for any expenses you may incur (e.g. cost of shipping the Subscription Product documentation to Simplified Software Development, L.L.C.). This Limited Warranty is void if failure of the Subscription Product has resulted from accident, abuse, misapplication, abnormal use or a virus. Any replacement Subscription **Product** component will be warranted for the remainder of the original warranty period.

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- 8. **DISCLAIMER OF WARRANTIES**. THE LIMITED WARRANTY THAT APPEARS ABOVE IS THE ONLY EXPRESS WARRANTY MADE TO YOU AND IS PROVIDED IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING. EXCEPT FOR THE LIMITED WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. SIMPLIFIED SOFTWARE DEVELOPMENT, L.L.C. AND ITS SUPPLIERS AND SUBCONTRACTORS PROVIDE THE SUBSCRIPTION PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS, AND HEREBY DISCLAIM ALL OTHER WARRANTIES AND CONDITIONS, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY (IF ANY) IMPLIED WARRANTIES, DUTIES OR CONDITIONS OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE SOFTWARE, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, CORRESPONDENCE TO DESCRIPTION OR NON-INFRINGEMENT WITH REGARD TO THE SOFTWARE.
- 9. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL Simplified Software Development, L.L.C. OR ITS SUPPLIERS AND SUBCONTRACTORS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE SUBSCRIPTION PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS EULA, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF SIMPLIFIED SOFTWARE DEVELOPMENT, L.L.C. OR ANY SUPPLIER AND SUBCONTRACTORS, AND EVEN IF Simplified Software Development, L.L.C. OR ANY SUPPLIER AND SUBCONTRACTORS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

- 10. LIMITATION OF LIABILITY AND REMEDIES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF SIMPLIFIED SOFTWARE DEVELOPMENT, L.L.C. AND ANY OF ITS SUPPLIERS AND SUBCONTRACTORS UNDER ANY PROVISION OF THIS EULA AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY SIMPLIFIED SOFTWARE DEVELOPMENT, L.L.C. WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE SUBSCRIPTION PRODUCT SERVICES OR U.S. \$5.00. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS (INCLUDING BUT NOT LIMITED TO SECTIONS 7, 8, AND 9 ABOVE) SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.
- 11. **APPLICABLE LAW**. If you subscribe to this **Subscription Product** in the United States, this EULA is governed and construed in accordance with the laws of the State of Florida, with proper venue being Pinellas County, Florida, notwithstanding the actual state or country of residence or incorporation of the Customer. If this ASP subscription was acquired outside the United States, then local law may apply.

## 12. **GENERAL**.

- a. **Assignment**. Neither party may assign this Agreement, in whole or in part, without the other party's written consent (which will not be unreasonably withheld), except that no such consent will be required in connection with a merger, reorganization or sale of all, or substantially all, of such party's assets or of such party's assets utilized in connection with its performance under this Agreement. Any attempt to assign this Agreement other than as permitted above will be null and void.
- b. **Notice**. Any notice under this Agreement will be in writing and delivered by personal delivery, express courier, confirmed facsimile, confirmed email, or certified or registered deemed given upon personal delivery, one (1) day after deposit with express courier, upon confirmation of receipt of facsimile or email or five (5) days after deposit in the mail. Notices will be sent to a party at its address set forth above or such other address as that party may specify in writing pursuant to this Section.
- c. **No Agency**. The parties are independent contractors and will have no power or authority to assume or create any obligation or responsibility on behalf of each other. This Agreement will not be construed to create or imply any partnership, agency or joint venture.

- d. **Force Majeure**. Any delay in or failure of performance by either party under this Agreement will not be considered a breach of this Agreement and will be excused to the extent caused by any occurrence beyond the reasonable control of such party including, but not limited to, acts of God, power outages, and governmental restrictions.
- e. **Severability**. In the event that any of the provisions of this EULA are held to be unenforceable by a court or arbitrator, the remaining portions of the Agreement will remain in full force and effect.
- f. **Breach; Attorney Fees to Prevailing Party**. In the event of a breach of this Agreement by either party requires the hiring of an attorney, or in the event that litigation arises regarding the enforcement or interpretation of this Agreement, The losing party in any legal or equitable action arising out of or relating to this Settlement Agreement shall reimburse the prevailing party on demand for all fees, costs, and expenses incurred by the prevailing party in connection with the action.
- g. **Remedies Cumulative.** The rights and remedies contained in this Agreement are cumulative and the use of any one right or remedy by either party does not preclude or waive its right to use any or all other remedies.
- 13. **ENTIRE AGREEMENT**. This EULA (including any addendum or amendment to this EULA which is included with the **Subscription Product**) is the entire agreement between you and Simplified Software Development, L.L.C. relating to the **Subscription Product** and the support services (if any) and they supersede all prior or contemporaneous oral or written communications, proposals and representations with respect to the **Subscription Product** or any other subject matter covered by this EULA. To the extent the terms of any Simplified Software Development, L.L.C. policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control.